

MILLS ROOFING AND RENOVATIONS INC.

On behalf of Mills Roofing and Renovations Inc., we want to sincerely thank you for contacting our company to provide you with an estimate to replace the roof of your home. As the top line of protection to cover the largest investment of your life, we feel you are in the best hands in Windsor and Essex County, when it comes to your roofing needs. Of all the phone calls and emails we receive to provide estimates for homeowners, an extremely large amount comes from the families and friends of clients that are extremely pleased with the impeccable service they have experienced from our company.

After 15 years of experience doing home improvements, Mills Roofing and Renovations Inc. was established in 2009. Our “Honesty, knowledge and workmanship elevate us to the top”, is the foundation of our daily operations. President, Jason Mills, takes exceptional pride in balancing meeting with potential clients, and still being able to be directly involved in the hands on installation process. We feel this provides us with an outstanding advantage over our competitors, as our clients deal directly with Jason, instead of different managers, sales people, and installation crews. “As the owner of the company, I am involved in overseeing exactly what is happening on your roof.”

Jason, unlike the majority of roofing contractors, spends extra time at potential client's homes looking into different opportunities to get the longest lifespan out of their new roof. We are not at your home to make a quick sale, put on a new roof and leave. We care that you get the longest life out of your shingles. We know how long your new shingles could potentially last. We will only recommend what you require for your home. We do not sell you what you do not need. If your roof only requires an area to be repaired, we will recommend that. If the whole roof needs to be replaced, we will explain why. If additional venting is required we will make you aware of this.

We know the ins and outs of an attic air flow system, that when balanced out correctly will save you from replacing your roof much sooner than you need to. This ideal system will save you money on your heating and cooling bills, as well as on damage to your roof and attic from excessive heat in the summer, to Ice Dams and heat loss in the winter. The type of intake and exhaust vents used can work against each other if they are not thought out thoroughly enough. You should *never* have different types of exhaust vents in the same roof peak of your roof. Ask Jason for details.

Mills Roofing and Renovations Inc. has no interest in becoming the largest Roofing Contractor in the area. Larger Roofing companies have far too much overhead, which in turn gets paid for by the consumers in how much they pay for a product and/or a service. As a small company, roofing so many homes, our prices stay as minimal as possible, with very little overhead cost, and the most competitive material costs. Apples need to

be compared to apples. Jason does not mind coming to your home to explain the differences of multiple quotes. Homeowners do not always know what they are receiving from different contractors. Everything you are getting from our company is clearly typed on your estimate.

Do you have concerns with affording the repair or replacement that your roof requires. We now offer Financing through Windsor Family Credit Union. It is very simple, please ask Jason for details.

As a leader in the Roofing Industry, our dedicated, long serving, professional employees take great pride in working for Mills Roofing. They are treated with great respect and fairness, and get paid top money for the impeccable job they do. Each and every one of them knows the results that Jason expects and only accepts. We take all precautions in protecting your home and property. When the job is complete, there is no sign that we were at your home, other than the beautiful new roof. We strive to leave your property in the condition it was when we arrived, or even cleaner. We are so confident in our installation process, that we leave you with a **Lifetime Workmanship Warranty**. Should there be any problems with your new roof for the life of that roof, as a result of poor workmanship, we will cover any needed repairs.

Each employee has their Fall Arrest training, which is required for anyone whom works on roofs. We are in full compliance with the Workplace, Safety and Insurance Board (WSIB). A WSIB clearance certificate should be shown to you by anyone giving you an estimate for the roof of your home. If they do not show it to you, they probably do not carry this insurance. We are an A Plus, accredited member of the Better Business Bureau. We also carry General Liability Insurance, which protects your home and property in the unlikely event that anything gets damaged, as a result of the work that we are performing.

Mills Roofing and Renovations Inc. is a Certainteed certified ShingleMaster company. Becoming a ShingleMaster requires a commitment to professionalism and dedication to quality craftsmanship that few other roofing companies demonstrate. We have achieved this status through key employees participating in Certainteed's training and educational programs. Only those contractors who focus on superior workmanship and customer satisfaction earn the ShingleMaster credential. We are committed to uphold industry standards and business practices. This certification allows Mills Roofing and Renovations Inc. to offer our customers Surestart Plus 4 Star, 50 year extended warranty protection. Please ask Jason for details.

There are a lot of questions and concerns homeowners have about their roof and attic. "I want homeowners to *know* everything that needs to be done to their home and why." Mills Roofing and Renovations cares and wants you to be confident in choosing the Best

roofing company around!

For more information, pictures and testimonials go to our website at millsroofing.net. Feel free to ask for job references or job addresses close to your home to see our work in person.

Sincerely, Jason Mills
President, Mills Roofing and Renovations Inc.

Honesty, Knowledge and Workmanship elevate us to the TOP!